

Business Process Management



Are you running your business processes, or are your processes running your business?

According to Gartner Inc., “Business Process Management (BPM) is a discipline that uses various methods to discover, model, analyze, measure, improve, and optimize business processes. A business process coordinates the behavior of people, systems, information, and things to produce business outcomes in support of a business strategy. Processes can be structured and repeatable or unstructured and variable. Though not required, technologies are often used with BPM. BPM is key to align IT/OT investments to business strategy.”*

BPM is the optimal framework for process management, and should be the aim of any organization that is concerned with quality and efficiency.

A good BPM solution should:

- Optimize business processes
- Streamline work
- Improve visibility and control with smart analytics
- Create and change applications quickly
- Increase delivery speed with smart work allocation
- Model and build business processes efficiently
- Achieve business and IT collaboration

A 3-phased approach to BPM can shift business processes from functional to transformational:

Process Definition

Maps processes and identify constraints or bottlenecks to efficient operation

Process Optimization

Use analytics and implement best practices and to eliminate waste and streamline operations

Process Automation

Install tools and develop workflows to minimize human errors and delays

*Gartner Glossary, Business Process Management (BPM), <http://www.gartner.com/it-glossary/business-process-management-bpm/>



PNMsoft Sequence

EVC is a North American Value-Added Reseller for PNMsoft Sequence, a leading BPM platform.

PNMsoft Sequence is a web-based, enterprise-level workflow management system which can scale for organizations of any size.

PNMsoft Sequence enables your organization to:

- Design automated, human-centric workflows to replace manual procedures.
- Run workflows in a central end-user interface
- Provide data visibility and establish management control over processes.
- Continually optimize and improve processes
- Manage multiple versions of workflows in a constantly changing business environment
- Access processes via PC and all mobile devices
- Rapidly integrate workflows with Microsoft products.

Benefits of BPM

- Standardization of non-standardized process
- Improvement of process efficiency
- Reduction in time to complete workflows, and increase in their quality
- Reduction in human resources and unification of disparate IT systems
- Better ability to cope with and handle changes to process
- Isolation of process “bottlenecks” and their resolution

For more information on EVC’s BPM Services and PNMsoft Sequence™ contact:

Jeffrey Anderson

Managing Director, Professional Services
814.269.6867
jeffrey.anderson@evc.ctc.com

John Dulin, Ph.D.

Continuous Improvement Engineer
303.552.1524
john.dulin@evc.ctc.com



An Affiliate of Concurrent Technologies Corporation